

## River Road Creations, Inc.

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We love making custom cutters. Here's the "standard" process:

- We need a drawing or cutout of the shape that you want. You can send it by regular mail or fax or as a
  jpg attachment whichever is easiest for you. This allows us to know the exact size and shape that
  you need.
- If you send a fax or electronic drawing, we also need the dimensions, so that we can match your design precisely.
- The cost varies depending on the degree of difficulty and amount of materials needed for the shape. Since we always have new patterns under development, if your pattern is similar to something that we already have in progress, we can keep your cost down.
- Custom cutter prices range from \$15 to \$40 each, plus shipping.
- Once we receive your pattern with dimensions, we can come up with a more exact figure.
- When we receive the go-ahead from you, we proceed to make the cutter.
- Custom cutters usually take about two weeks, sometimes less it just depends on the degree of difficulty and how many other orders we have going at the time.
- We consider all custom cutters to be proprietary designs for the person who sends us the image.
  - We will not use your design for ourselves or for anyone else.
  - If a friend of yours sends us a request that says "\_\_\_\_ said it's okay to make one of his custom cutters for me," we require that person to contact you and send at least a forwarded message in which you give us permission to make your design for someone else
  - The only time that this might not hold true, is if you publish an article on your special design and draw the pattern in the article. Once your pattern is in the public domain and someone just sends us a copy of part of an article, we try, but we may not be able to keep up with something that we made several years previously.
- We keep all drawings and a cut-out of the final cutter shape in our custom files, in case you need another cutter down the road. That way neither one of us has to start all over from scratch.

